

# SiteVault Quick Reference Guide

## Logging In

1. Navigate to login.veevavault.com
2. Enter your username and password
3. Click Log In [Use 'Having trouble logging in?' to retrieve usernames or reset passwords. *If you have Single-Sign On you will log in through your SSO provider*]

## Getting Help

- SiteVault Help:** <https://sites.veevavault.help/gr/>  
 • Chat with a live expert or email for help at [sitevaultsupport@veeva.com](mailto:sitevaultsupport@veeva.com)  
**SiteVault YouTube Channel:** <https://www.youtube.com/c/VeevaSiteVault>  
**Document Type Index:** <https://sites.veevavault.help/gr/resources/document-types/>

## I need to upload a new document

*This can be done two ways, both will get documents successfully loaded into SiteVault*

### Create a Document via eBinder

- 1 Navigate to Documents>eBinder tab
- 2 Confirm or select the intended study from the study selector
- 3 Select Upload
- 4 Select a document to upload from your computer
- 5 Choose a document type and scroll down to add any document field details (*Document Type Index linked in Getting Help*)
- 6 Click Save

Document is now ready to be processed for approval

### Create a Document via +Create

- 1 Select +Create>Document
- 2 Select Upload
- 3 Drag and Drop files or select files from your computer
- 4 Choose a document type (*Document Type Index linked in Getting Help section above*)
- 5 Click Next
- 6 Populate document field details (yellow fields are required)
- 7 Click Save

Document is now ready to be processed for approval

## I need to approve a document

*Approved document statuses can be Approved for Use, Current, Final, Finalized, or Fully Executed*

### Approve a document

- 1 Open the all actions menu
- 2 Select Change State to Current or other steady state option
- 3 Confirm any required document information
- 4 Click Complete

Document is now approved

### Upload a new document version

- 1 Open existing document via the Library or eBinder
- 2 Open the all actions menu
- 3 Select Create Draft or Upload New Version, choose the document
- 4 Click Create (Create Draft) or Upload (Upload New Version)

Document version increments and newest version is available

## I need to complete a task i've been assigned

*eSignatures are 21CFRPart11 Compliant*

### Complete an eSignature task

- 1 Navigate to your Home tab
- 2 Under My Tasks open the pending task
- 3 Review the document for accuracy and select Complete
- 4 Select "The document is current and accurate"
- 5 Select your role and provide your SiteVault login credentials
- 6 Click Complete

Document is now approved with a compliant eSignature

## I need to approve the Delegation of Authority Log

*Approval of responsibilities will create or update the electronic **delegation of authority log (DOA)***

### Complete a delegation of authority task

- 1 Navigate to your Home tab
- 2 Under My Tasks open Approve Staff Assignment and Delegations
- 3 Review the Study Staff Delegations section for accuracy
- 4 Select Complete and choose Approve (or reject if incorrect)
- 5 Click Complete

Approved version of the DOA log is now available